1. Register Grievance
   1. Report Grievance
      1. Report grievance with valid data
         1. Open grievance form
         2. Enter valid details on the form
         3. Click Submit button
      2. Check field validation upper limit
         1. Open Grievance form
         2. Check the field validations as per the validation sheet shared
         3. Click Submit Button
      3. Check field validation lower limit
         1. Open Grievance Form
         2. Check field validations as per the validation sheet shared
         3. Click Submit button
      4. Check mandatory fields
         1. Open Grievance Form
         2. While entering data in the fields, leave a few mandatory fields and click submit button
   2. Track Grievance
      1. Valid grievance id
         1. Open Track grievance form
         2. Enter a valid grievance id and click submit button
      2. Invalid grievance id
         1. Open Track grievance form
         2. Enter an invalid grievance id and click submit button
      3. Press submit without entering any data in the grievance id field
         1. Open Track Grievance Form
         2. Click submit button without entering any grievance id
      4. Reply to Admin
         1. Open Track Grievance form
         2. Enter a valid grievance id for which you would like to check status for
         3. Click submit button
         4. In the Track grievance output form, the reply action button should be enabled along with the status of the grievance as Pending with User.
         5. Click on the reply button and enter remarks for the Admin and click submit.
      5. View grievance information
         1. Open Track grievance form
         2. Enter a valid grievance id for which you would like to check status
         3. Click submit button
         4. In the track grievance output form, the view button is enabled. Click on the vie button to check the grievance information
2. Stock
   1. Stock Upload
      1. Upload Stock New
      2. Upload stock Field validations upper limit
      3. Upload stock field validations lower limit
      4. Upload stock mandatory fields
      5. Upload stock invalid stock id
   2. Track stock
      1. Upload stock view
      2. Upload stock download file
3. Check Device
   1. Enter Valid IMEI/MEID/ESN and check status of the device.
   2. Enter invalid IMEI/MEID/ESN ...error pops-up
4. Register
   1. Device Cambodian
      1. VIP
      2. Non- VIP
   2. Non-Cambodian
      1. VIP
         1. Visa
         2. No -Visa
      2. Non-VIP
         1. Visa
         2. No Visa
   3. Check all validations upper limit
   4. Check all validations lower limit
   5. Check mandatory field validations
5. Update Visa Validity
   1. Check with valid passport number
   2. Check with invalid passport number
   3. Check field validations upper limit
   4. Check field validations lower limit
   5. Check mandatory fields